SUBJECT: Important Update for CCSD Bus Riders – New App

Dear CCSD parents/guardians:

There is a new and improved transportation app for families called My Ride K-12 that provides information about your child's bus route. This My Ride K-12 app replaces the Ride360 app, which will be phased out on May 1.

To ensure continued access to information about your child's bus route, please download the new My Ride K-12 app from your favorite app store and log in to your child's account. The Ride360 app will no longer be available starting May 1. You can log in with your existing Ride360 user name and password.

IMPORTANT: To continue having access to real time information about your child's bus route, you must download the new My Ride K-12 app before the Ride360 app goes away May 1.

You can download it here:

- My Ride K-12 Apple App Store (iOS)
- <u>My Ride K-12 Google Play Store (Android)</u>

The new My Ride K-12 app has improved usability and more modern technology that will give families access to critical information, including estimated times of arrival and departure for your child's bus.

Last year, CCSD launched a new transportation program with RIFD cards for bus riders. The program was designed to increase safety, parent communication and bus route efficiency. The new My Ride K-12 app is an important and helpful tool for families whose students use bus transportation.

For more information: check out the Parent User Guide:

- Parent User Guide English
- Parent User Guide Spanish

For other questions, please contact Teresa Peterson at <u>tpeterson4@cherrycreekschools.org</u> and 720-554-4647.

Thank you for your attention to this matter. We look forward to continue providing safe and reliable bus transportation for your child.

Thank you,

Gary Thompson Director of Transportation

Cherry Creek School District